

Hiring and retaining qualified lift truck operators continues to be a fundamental challenge for the warehouse industry. In fact, in just a five-year period, turnover in warehousing has grown to nearly 50% over a five-year period. What can you do to increase labor retention and utilization?

STEP 1

Address operator priorities

Tools like lift truck telemetry systems can actually help warehouse managers address topics that are most important to operators, such as:

- Performance-based feedback
- Incentives and compensation/pay
- Trust and clear expectations

STEP 3

Support operator performance

As a supplement to comprehensive operator training, take advantage of a class of technologies known as operator assist solutions (OAS) that can help lend lift truck operators a hand and further support adherence to best practices.

STEP 2

Identify the best tasks for operators

Mundane, repetitive tasks are time-intensive and do little to keep employees engaged. Creating a division of labor between employees and robotics leverages the best capabilities of each, and helps reduce labor dependency, maximize productivity and improve employee retention.

STEP 4

Provide ergonomic equipment

Superior ergonomic equipment can help attract and retain employees who spend hours operating lift trucks and standing on their feet. The best part? The characteristics that boost comfort and reduce fatigue also increase an operator's speed, focus and productivity.

Learn how to put these tips into practice by reading the full white paper, Four steps for getting the most out of warehouse labor.

